



NetLine/ HubControl

Steer your airport operations with data driven decision making and streamlined cross-team collaboration – adapted to your needs!

NetLine/HubControl enables airlines to have a clear situational awareness of their airport operations and provides the necessary tools for users to make the right decisions at the right time. Having Connection Management and Turnaround Management as its pillars, it supports operations under and above the wing with real-time decision-making support and sophisticated integration with the airline's neighbor business processes. Its strong cross-team communication and collaboration features bridges the gap between airport, operations control, customer services and all other involved teams.

"An invaluable advantage of the system is that it can be customized to meet the needs of different clients.

They have access to the necessary information in one place, at the same time having the ability to sort or filter only the most important ones whenever they need it."

Sylvia Szczęsna, OCC Pax Manager



DATA DRIVEN DECISIONS

Harness the strengths of financial and operational insights to support your operations. HubControl equips your airline with the data you need to take the right decisions at the right time.



REAL-TIME CONTROL

HubControl enables active control of your airline's operations. See the results of steering decisions in real time.



SEAMLESS COLLABORATION

Achieve operational excellence through teamwork. HubControl offers robust cross-team collaboration tools within the application, eliminating the need for external tools.

Under the wing

The NetLine/HubControl Turnaround Manager (TAM) feature set provides the necessary tools to manage an airline's ground operations between flights. Bridging the gap between airport resources and airline turnaround operations, TAM provides precision time scheduling (PTS), real-time performance recovery tools and the flexibility needed to track all possible tasks under the wing.

Above the wings

The NetLine/HubControl Connection Manager (CM) feature set enables hub controllers with detailed overview of the inbound and outbound flight connections at the airline's main hubs. Ensuring no connection goes unnoticed, CM categorizes the risk of misconnection for every passenger, crew and baggage, and ensures awareness not only of the impacts of a misconnection, but also the costs of reconnection.

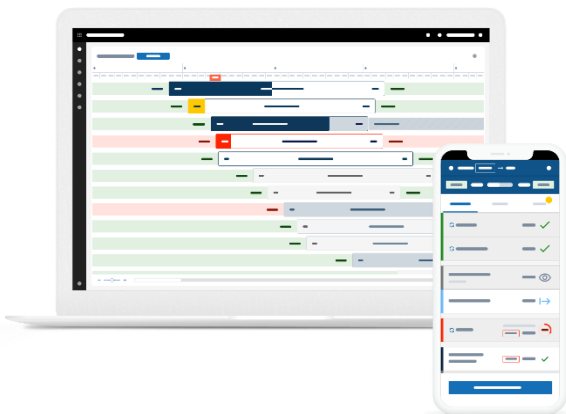
Increasing punctuality, respecting ground operation times

To achieve precise ground times, NetLine/HubControl TAM features allow the customization of a turnaround task list according to the type of operation. In addition, the communication between the Operation Control Center and agents under the wing is facilitated by a dedicated web app and seamless data integration.

Achieving full data integration

Be it from integrating legacy system data, video-based data sources, or including manual inputs by ramp agents – NetLine/HubControl collects and aggregates all your data to create a single truth for your ground operations.

This transparency combined with a powerful critical path definition enables turnaround controllers to deploy resources in a timely and effective manner, reducing the length of individual turnaround operations and supporting your airline to achieve its on time performance and customer satisfaction goals.



Allowing predictable and reliable passenger connection operations

NetLine/HubControl supports a customer's operations by providing a precise overview of all flight connections at the customer's hubs. Based on passenger value score as well as ease and cost of recovery, CM enables the users to prioritize flight connections and initiate steering activities to recover otherwise missed connections.

When connections cannot be recovered, NetLine/HubControl CM feature set supports the user in finding the best solution for each individual passenger.

Predictable and controlled ground operations

NetLine/HubControl supports Airlines hub and operations control centers for the monitoring and adjustment of ground tactical operations. NetLine/HubControl improves situational awareness and enhances airline-internal decision support process, providing tools to select and implement all available schedule recovery options, during aircraft ground operations.

Cost factors under control

The application's sophisticated cost evaluation algorithm takes into consideration cost factors related to each and every pax misconnection (flight costs, hotel, meals, vouchers, etc.) and provides indication about profitability.

Cutting-edge technology

NetLine/HubControl is a fully cloud native application, enabling fast implementation and delivery, in order to support your business decisions with the response time you require.

The solution is offered as a service to relieve the customer of the complexities of managing an application environment and is built to freely and automatically scale with your business growth and seasonal demands. The security measures are certified in accordance with multiple industry standards and are regularly reviewed in audits. Lufthansa Systems is your single point of contact to cover technology, service and business knowledge requirements.

Customer Support

When supporting the success of your airline operations, product knowledge is not enough. Understanding your business nuances is essential to deliver great customer service.

Being born out of an airline and staffed with airliners, the NetLine/HubControl team understands the importance of a proactive and efficient support that combines IT expertise with extensive airline operations experience.

Full integration into Airline IT landscape

With modern interface technologies, NetLine/HubControl can easily integrate to most software in the airline industry landscape.

Being part of the extensive Lufthansa Systems portfolio, NetLine/HubControl benefits from multiple native integrations to other products of the family, reducing the implementation time and complexity for our current customers.



Contact us:
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NetLine	→ NetLine/Plan Network planning	→ NetLine/Slot Slot Management	→ NetLine/Crew Crew management	→ NetLine/HubControl Passenger connection & Turnaround management
	→ NetLine/Sched Schedule management	→ SchedConnect Codeshare management	→ NetLine/Ops ++ Operations control	→ NetLine/Load Weight & balance